

Person Specification Project Coordinator – Family Support Coordinator

Knowledge and Experience		
Essential	Experience of working directly with children and young people with disabilities and complex support and their families	
	Knowledge of issues relating to safeguarding of children and vulnerable adults	
	Experience in leading others and able to demonstrate your ability to motivate and support colleagues	
	Be able to demonstrate an ability to work to deadlines and targets	
	Demonstrate an awareness of current statutory legislation, regulations and best practice including the Health and Social Care standards and the SSSC Codes of Practice	
Desirable	Experience of working in the voluntary sector	
	Knowledge and experience of recruitment, training and supervision	
	A working knowledge of collating and analysing statistics	
Skills and Abilities		
Essential	Excellent verbal and written communication skills with ability to produce clear and concise reports	
	Excellent organisational skills	
	Strength in using, developing and implementing techniques for monitoring and evaluation	
	Strong leadership and group facilitation skills	
	Ability to build effective relationships with children and young people, their family members and a range of stakeholders in our network	
	Competent in IT (office 365, database use) and social media	
	Driving license and access to a car for work purposes	
	Be able to demonstrate an ability to assess and manage risk	
Desirable	Confident in leading with difficult conversations	
Persona	I Qualities	
Essential	Compassionate: Ability to sensitively support and enable others	
	Empathetic: Understanding of the impact of disability on children and young people and their families	
	Available to work flexible hours including evenings and weekend work with time off in lieu	



	Enthusiastic, hardworking and a commitment to continuous learning and development
	Strength in multitasking and quickly adapting to change in challenging situations
	Creative, solutions focused, problem solver
	Motivated and responsive to the needs of others
Desirable	Skilled at cooking/baking
Qualifications	
Desirable	Hold a tertiary qualification at SCQF Level 7 or above in a relevant field including Care, Nursing, Psychology, Social Work, Sociology or Teaching. This list is not prescriptive

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